# RE-COMPOSE

# Support Center

## How can I transfer a license to another machine?

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This article talks about transferring a license of Liquid Notes to another machine.

**Quick answer:** Deactivate the license on your old machine, and activate it on the new machine.

[Update, 13 Oct 2017: A new license management system is used as per today, which renders the Nalpeiron license manager as obsolete. Fill in your customer data in this form for us to provide you with the latest software build - http://re-compose.com/activate-your-license-for-liquid-notes.html ]

## Revoke an activation and transfer it to another machine

At times you may wish to transfer a license to another machine, or revoke an active installation on a machine. Usually this is done when you want to switch Liquid Notes to another machine, or have to replace that machine.

It can be done easily via the *License Manager* that comes with Liquid Notes.

Here is how to deactivate a license:

1. (In Liquid Notes) Open '*Help*' > '*Start License Manager*'.

2. (In License Manager) In the upper pane click '*Internet De-Activate*'.

3. Enter your license number and click on De-Activate.

The above requires an activate Internet connection: it will deactivate the license on your machine, and also in the database of the license management system.

Having completed the above successfully, you can then proceed to activate the license on your other machine. Follow the steps in this article to do this - http://re-compose.desk.com/customer/portal/articles/881176.

Should you not have an activate Internet connection available or cannot deactivate because, for example, your hard disk crashed, then please get in touch with our customer support! We will reset your license manually.

## Need Help?

Should you require assistance, get in touch with us at support@re-compose.com!

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