

# Support Center

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## How can I deactivate a license on my machine?

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This article talks about deactivation of a license (serial number) for Liquid Notes on your Computer.

**Quick Answer:** Deactivation of a license can be done via the license manager of Liquid Notes by selecting 'Internet De-Activate' from the upper pane therein.

[Update, 13 Oct 2017: A new license management system is used as per today, which renders the Nalpeiron license manager as obsolete. Fill in your customer data in this form for us to provide you with the latest software build - <http://re-compose.com/activate-your-license-for-liquid-notes.html> ]

## Licensing management on your computer

Liquid Notes comes with a license manager that manages trial period, activation and deactivation of the software on your computer. It can be used for activation and deactivation of a license, and reactivation of your trial period.

Here is how to deactivate a license:

1. (In Liquid Notes) Open '*Help*' > '*Start License Manager*'.
2. (In License Manager) In the upper pane click '*Internet De-Activate*'.
3. Enter your license number and click on De-Activate.

The above requires an activate Internet connection: it will deactivate the license on your machine, and also in the database of the license management system.

Should you not have an activate Internet connection available or cannot deactivate because, for example, your hard disk crashed, then please get in touch with our customer support! We will reset your license manually.

## Need Help?

Should you require assistance, get in touch with us at [support@re-compose.com](mailto:support@re-compose.com)!

- I found this article helpful*
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