

# Support Center

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[Home](#) > [LIQUID NOTES](#) > I get an error message "L...

## I get an error message "Licensing error! Please install Liquid Notes again." after installing Liquid Notes on Windows.

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This article talks about an error message "Licensing error! Please install Liquid Notes again." that may be shown after installation or update of Liquid Notes on a Windows machine.

**Quick answer:** Restart your machine if this error is presented, and launch Liquid Notes again. Read more information below.

[Update, 13 Oct 2017: A new license management system is used as per today, which renders the Nalpeiron license manager as obsolete. Fill in your customer data in this form for us to provide you with the latest software build - <http://re-compose.com/activate-your-license-for-liquid-notes.html> ]

## Error message after installing or updating Liquid Notes on Windows

Some people have reported an error message "*Licensing error! Please install Liquid Notes again.*" being shown after they installed Liquid Notes for the first time, or updated the software. This is an issue with the installation of the license manager on your system, which is installed as part of the installation of Liquid Notes. It handles trial period, activation and deactivation of a license.

Occurrence of the problem is very rare.

Find hereafter a simple solution to correct this problem.

### Restart your system after installation

In many cases our analysis has shown that the issue is temporary only, and is related to user rights management on your machine which may get confused occasionally. A simple restart of your machine after installation of Liquid Notes may already solve the problem.

### Assign Admin rights when launching Liquid Notes

Windows users have reported that assigning Admin rights to Liquid Notes when launching the application solves the problem of insufficient user rights allocated at installation.

To do so, please follow these steps:

1. Go to the *Windows Start Bar* and find Liquid Notes in *Programs*.
2. Right-click Liquid Notes and select *Run as Administrator*.

This will launch Liquid Notes with Admin rights, and should correct the problem.

**Related articles:**

Patch by Microsoft on Windows 7 / 8 causing error ".. not sufficient rights"

ESET Smart Security causing error ".. not sufficient rights"

**Need Help?**

Should you require assistance, get in touch at [support@re-compose.com](mailto:support@re-compose.com)!

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